

# Cochise Veterans Project: Unmet Needs of Veterans

*By Robert Carreira, Ph.D.*

September 15, 2011

[www.cochise.edu/cer](http://www.cochise.edu/cer)

**COCHISE COLLEGE CENTER FOR ECONOMIC RESEARCH**

901 North Colombo Avenue  
Sierra Vista, Arizona 85635-2317  
Tel. (520) 515-5486  
Fax (520) 515-5343  
Email: [cer@cochise.edu](mailto:cer@cochise.edu)



**COCHISE COLLEGE**  
*Center for Economic Research*

## EXECUTIVE SUMMARY

This report presents the findings of a military veteran needs-assessment study conducted by the Cochise College Center for Economic Research in partnership with the Cochise Community Foundation. To determine the unmet needs of, and obstacles faced by veterans, a survey was administered to agencies in Cochise County that provide services to veterans and their families. For further insight into the needs of veterans, U.S. Census Bureau statistical data were compiled on the veteran population of Cochise County.

Survey respondents identified the following significant unmet needs of veterans and their families in Cochise County:

- Veteran knowledge of entitlements
- Behavioral and mental health services, including timely access
- Physical health and medical services
- Rehabilitation services
- Transition back into the family and community after deployment
- Lack of programs that allow veterans to gather socially and assist their transition back to civilian life
- Highly trained advocates to assist with VA disability claims
- Housing
- Jobs
- Education, training, and workforce development
- Transportation, including to medical appointments
- Financial issues, including rental assistance

Respondents identified the following main obstacles faced by veterans in accessing needed services in Cochise County:

- Knowledge of available entitlements, including what is available and where to apply
- Lack of a centralized location to get information on available services
- Transportation, including to the Tucson VA medical center
- Job availability
- Post-traumatic stress disorder and traumatic brain injury, which interfere with normal life functions
- Shortage of mental health providers, leading to long wait times
- Gap in services when transitioning from military to civilian life

U.S. Census Bureau data on veterans in Cochise County revealed the following:

- Veterans account for 19.3 percent of Cochise County's population ages 18 years old and over. This is considerably higher than the statewide figure of 11 percent and more than twice the national figure of 9.5 percent.
- There are an estimated 19,228 veterans residing in Cochise County as of 2010. (In addition, according to Fort Huachuca officials, there are approximately 2,300 active-duty military personnel assigned to the fort, with an additional 978 deployed from the fort to other locations worldwide. There are also approximately 3,218 military trainees [students] temporarily assigned to the fort for training at any given time.)

- Approximately 89 percent of veterans in Cochise County are male and 11 percent are female.
- More than 60 percent of veterans residing in Cochise County are aged 55 and over, and nearly 40 percent are aged 65 and older.
- The largest share of veterans residing in Cochise County (26.2 percent) served during the Vietnam Era, with no service during the Korean War or World War II. The second largest share (14.4 percent) served during the first Gulf War (August 1990 to August 2001) with no Vietnam Era service. Third are Korean War veterans, with no Vietnam Era or World War II service (13.2 percent).
- There are an estimated 2,858 veterans residing in Cochise County (14.9 percent of all veterans) who served in the armed forces following the terrorist attacks of September 11, 2001 (does not include those currently on active duty).
- Approximately 1 in 4 veterans in Cochise County have a service-connected disability.
- Veterans residing in Cochise County tend to be more educated and affluent than their nonveteran counterparts. The median income of veterans in Cochise County in 2009 was \$36,788, nearly twice that of nonveterans.
- In 2009, 7.8 percent of veterans countywide lived below the poverty level, compared to 16.5 percent of nonveterans. Disabled veterans, however, were twice as likely as their nondisabled veteran counterparts to live in poverty.
- Veterans have a higher rate of labor force participation and lower levels of unemployment than nonveterans. In 2009, the unemployment rate for veterans in Cochise County was 2.3 percent, compared to 9.5 percent for nonveterans. Labor force participation was 76.3 percent for veterans, compared to 67.2 percent for nonveterans.



## INTRODUCTION

This report presents the findings of a military veteran needs-assessment study conducted during July and August 2011 by the Cochise College Center for Economic Research (CER) in partnership with the Cochise Community Foundation (CCF). The goal of the study was to discover the most significant unmet needs of veterans and/or their families in Cochise County, and the main obstacles faced by veterans in accessing needed services in Cochise County.

To determine the unmet needs of, and obstacles faced by veterans, a survey was administered to agencies in Cochise County that provide services to veterans and their families. For a copy of the survey, see Appendix A. For further insight into the needs of veterans, statistical data from the U.S. Census Bureau were compiled on the veteran population of Cochise County (see page 13).

## ABOUT THE SURVEY SAMPLE

A purposive sample was utilized comprising agencies that provide services to veterans in the Cochise County area. An online survey was developed by the CER in collaboration with CCF, and an invitation with a link to the online survey was sent to 48 agencies selected by CCF; invitations were sent by CCF. Of the 48 agencies invited (see Appendix B) the following 10 responded to the survey:

- Arizona Department of Veterans Services, Veterans Services Division
- Bisbee Coalition for the Homeless

- CANTER
- Child & Family Resources
- Office of U.S. Congresswoman Gabrielle Giffords
- Housing Authority of Cochise County
- Sierra Vista Police Department
- Sierra Vista ViCaP
- Southern Arizona Veterans Memorial Cemetery
- Veterans of Foreign Wars, Department of Arizona, District 7

Of the 10 agencies that responded to the survey, some provide services exclusively to military veterans and their families, while others also provide services to active duty personnel and their families, or broader groups that include all residents of a given geographical area or meeting certain criteria. The agencies that responded receive funding from a variety of sources including the federal government (including federal grants and federal insurance programs such as TRICARE, CHAMPVA, MEDICARE, etc.), state government (including state grants and state insurance programs such as AHCCCS), private insurance, private donations, and other funding sources. Some agencies serve only a handful of veterans and their families each year while others serve thousands. Services provided by agencies responding to the survey include veterans and active duty disability claims; shelter, food, and clothing; behavioral and mental health services; physical health; rehabilitation; education, training, and workforce development; advocacy with government agencies and linkage to direct service providers; law enforcement; rental assistance; burial entitlements; transportation; and financial support.

## RESULTS (BY SURVEY RESPONDENT)

<i>Name of organization:</i>	<b>Arizona Department of Veterans Services, Veterans Services Division</b>
<i>Organizational Mission</i>	To serve Arizona's veterans and their families by providing information and assistance in securing their rightful benefits as provided for by state and federal law
<i>Which clients does your organization serve?</i>	Active duty military; civilian veterans of the military; family members of active duty military; family members of civilian veterans of the military
<i>How many veterans does your organization serve in a year?</i>	5,000
<i>Is the number of veterans reported in the previous question unduplicated or duplicated?</i>	Duplicated
<i>What services does your organization provide to veterans and/or their families?</i>	Veterans and active duty disability claims
<i>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</i>	Knowledge of entitlements for veterans
<i>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</i>	Accessing and finding where these entitlements are located
<i>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</i>	(5) State government (incl. state grants and state insurance programs such as AHCCCS)

<b>Name of organization: Bisbee Coalition for the Homeless</b>	
<b>Organizational Mission</b>	To provide food and shelter to adults, as well as food boxes, showers, laundry service, and a nightly dinner to all in need
<b>Which clients does your organization serve?</b>	Civilian veterans of the military; family members of active duty military; family members of civilian veterans of the military; non-military civilians
<b>How many veterans does your organization serve in a year?</b>	300
<b>Is the number of veterans reported in the previous question unduplicated or duplicated?</b>	Unduplicated
<b>Approximately how many times each year does each veteran served by your organization access your services?</b>	We shelter approximately 10+ veterans a year, but we provide dinner and food boxes to an unknown quantity of veterans each year
<b>What services does your organization provide to veterans and/or their families?</b>	Shelter, food, and clothing
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	Jobs, housing, behavioral health services and rehabilitation services. Basically all of the above: behavioral health, physical health, rehabilitation, transportation, education/training/workforce development
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	Transportation and job availability
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	(3) Private donations (3) Other

<b>Name of organization: CANTER</b>	
<b>Organizational Mission</b>	To promote the health and independence of individuals with disabilities using therapeutic riding in a safe and caring manner
<b>Which clients does your organization serve?</b>	Active duty military; civilian veterans of the military; family members of active duty military; family members of civilian veterans of the military
<b>How many veterans does your organization serve in a year?</b>	9
<b>Is the number of veterans reported in the previous question unduplicated or duplicated?</b>	Unduplicated
<b>Approximately how many times each year does each veteran served by your organization access your services?</b>	10 hours
<b>What services does your organization provide to veterans and/or their families?</b>	Behavioral health; physical health; rehabilitation
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	The lack of programs that allow veterans to gather socially and stimulate their transition back into civilian life
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	Veterans suffering from PTSD and TBI have difficulty getting started each day and tend to neglect their commitments
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	(1) Private donations (2) Other

<b>Name of organization: Child &amp; Family Resources</b>	
<b>Organizational Mission</b>	Making children's lives better
<b>Which clients does your organization serve?</b>	Active duty military; civilian veterans of the military; family members of active duty military; family members of civilian veterans of the military
<b>How many veterans does your organization serve in a year?</b>	5,000
<b>Is the number of veterans reported in the previous question unduplicated or duplicated?</b>	Unduplicated
<b>Approximately how many times each year does each veteran served by your organization access your services?</b>	Twice a month
<b>What services does your organization provide to veterans and/or their families?</b>	Behavioral health; education/training/workforce development
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	Transition back into the family and community after deployment
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	They do not know about them; they access services through Army Community Services and often that connection is not as strong as we might like
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	<p>(1) Federal government (incl. federal grants and federal insurance programs such as TRICARE, CHAMPVA, MEDICARE, etc.)</p> <p>(2) Private donations</p> <p>(4) State government (incl. state grants and state insurance programs such as AHCCCS)</p> <p>(4) Other</p>

<b>Name of organization:</b>	<b>Office of U.S. Congresswoman Gabrielle Giffords</b>
<b>Organizational Mission</b>	Constituent services - assist constituents of Congressional District 8 who are experiencing difficulty with federal agencies
<b>Which clients does your organization serve?</b>	Active duty military; civilian veterans of the military; family members of active duty military; family members of civilian veterans of the military; all constituents of CD 8
<b>How many veterans does your organization serve in a year?</b>	300
<b>Is the number of veterans reported in the previous question unduplicated or duplicated?</b>	Unduplicated
<b>Approximately how many times each year does each veteran served by your organization access your services?</b>	5
<b>What services does your organization provide to veterans and/or their families?</b>	Advocacy with government agencies and linkage to direct service providers
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	Transportation to medical appointments. Timely access to mental health services. Highly trained advocates to assist with their claims for VA disability
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	Lack of transportation to Tucson VA medical center; not enough mental health providers, making for long wait times; lack of one centralized location to get information on available services
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	(1) Federal government (incl. federal grants and federal insurance programs such as TRICARE, CHAMPVA, MEDICARE, etc.)

<b>Name of organization:</b>	<b>Housing Authority of Cochise County</b>
<b>Organizational Mission</b>	To expand affordable housing options, promote home ownership and improve the quality of housing in Cochise County
<b>Which clients does your organization serve?</b>	Civilian veterans of the military
<b>How many veterans does your organization serve in a year?</b>	24
<b>Is the number of veterans reported in the previous question unduplicated or duplicated?</b>	Unduplicated
<b>Approximately how many times each year does each veteran served by your organization access your services?</b>	Ongoing rent
<b>What services does your organization provide to veterans and/or their families</b>	Section 8 rental assistance
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	Mental health services and rental assistance
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	Gap in services
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	(5) Federal government (incl. federal grants and federal insurance programs such as TRICARE, CHAMPVA, MEDICARE, etc.)

<b>Name of organization: Sierra Vista Police Department</b>	
<b>Organizational Mission</b>	To protect and serve through professional, proactive and innovative police services
<b>Which clients does your organization serve?</b>	All citizens of Sierra Vista
<b>What services does your organization provide to veterans and/or their families?</b>	Law enforcement
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	In speaking with several veterans employed by our agency, they feel the unmet needs include employment and medical services
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	At this time I have no need for these services, so am unable to answer what obstacles veterans are faced with
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	(1) Other

<b>Name of organization:</b> Sierra Vista ViCaP	
<b>Organizational Mission</b>	Volunteers assist the elderly and disabled to continue to live independently for as long as possible
<b>Which clients does your organization serve?</b>	Anyone over 65 or disabled
<b>What services does your organization provide to veterans and/or their families?</b>	Transportation
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	Transportation
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	Many veterans live in areas not served by public transportation. Also, there is no transportation other than ViCaP to take veterans to appointments in Tucson, on a demand basis
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	(1) Private donations (1) Other

<b>Name of organization: Southern Arizona Veterans Memorial Cemetery</b>	
<b>Organizational Mission</b>	Any veteran who has an other than dishonorable discharge is eligible for burial in the SAVMC; spouses and certain dependents are also eligible for burial; there is no charge for interment for veterans and a one-time nominal fee of \$300 for eligible spouses and dependents; veterans may choose
<b>Which clients does your organization serve?</b>	Active duty military; civilian veterans of the military; family members of active duty military; family members of civilian veterans of the military
<b>How many veterans does your organization serve in a year?</b>	450
<b>Is the number of veterans reported in the previous question unduplicated or duplicated?</b>	Duplicated
<b>Approximately how many times each year does each veteran served by your organization access your services?</b>	450
<b>What services does your organization provide to veterans and/or their families?</b>	Burial entitlements
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	Financial issues with our lower ranked soldiers and their families
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	Not knowing what services are available and where to find them
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	(5) Federal Government (incl. federal grants and federal insurance programs such as TRICARE, CHAMPVA, MEDICARE, etc.) (5) State Government (incl. state grants and state insurance programs such as AHCCCS)

<b>Name of organization: Veterans of Foreign Wars, Department of Arizona, District 7</b>	
<b>Organizational Mission</b>	Through VFW programs like VFW Operation Uplink, VFW Unmet Needs, and VFW's Military Assistance Program, we're doing even more to ensure not a single service member, veteran, or their families fall through the cracks; whether you or your family need the opportunity to call home more often, or a deployment has caused financial strain, we are the organization to turn to; we're an organization of veterans helping veterans
<b>Which clients does your organization serve?</b>	Active duty military; civilian veterans of the military; family members of active duty military
<b>How many veterans does your organization serve in a year?</b>	1,000
<b>Is the number of veterans reported in the previous question unduplicated or duplicated?</b>	Duplicated
<b>Approximately how many times each year does each veteran served by your organization access your services?</b>	1,000
<b>What services does your organization provide to veterans and/or their families?</b>	Filing disability claims, providing financial support to certain active duty military families for specific situations
<b>In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?</b>	Financial issues with our lower ranked soldiers and their families
<b>In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?</b>	Not knowing what services are available and where to find them
<b>Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.</b>	(5) Private donations (4) Other

## COCHISE COUNTY VETERANS PROFILE

As of the 2009 American Community Survey (ACS), conducted by the U.S. Census Bureau, civilian veterans of the military accounted for 19.3 percent of Cochise County's population aged 18 years and older. This is considerably higher than the statewide figure of 11 percent and more than twice the national figure of 9.5 percent.

Applying the ACS figures to the Census 2010 population counts provides an estimate of 19,228 veterans residing in Cochise County. In addition, according to officials at Fort Huachuca, there were approximately 2,300 active-duty military personnel assigned to the fort, with an additional 978 currently deployed from the fort to other locations worldwide as of September 2010. There were also approximately 3,218 military trainees (students) temporarily assigned to the fort for training.

Approximately 89 percent of veterans in Cochise County are male and 11 percent are female. Of all males aged 18 years and older, 35.9 percent are veterans; for females, that number is 4 percent. For males, those in older age groups are more likely to be veterans. Of males 75 years and older, 77.8 percent are veterans; this falls to 50.5 percent of males aged 65 to 74 years; 40.1 percent of males aged 55 to 64 years; 32.7 percent of males aged 35 to 54 years; and 8.9 percent of males aged 18 to 34 years.

The linear correlation between age and veteran status does not hold for females in Cochise County. For females, 6.2 percent of those aged 35 to 54 years are veterans, as are 4.3 percent

of those aged 55 to 64 years; 3.5 percent of those 75 years and older; 2.3 percent of those 18 to 34 years; and 1.8 percent of those aged 65 to 74 years.

More than 60 percent of all veterans residing in Cochise County are aged 55 years and older, and nearly 40 percent are aged 65 years and older.

The largest share of veterans residing in Cochise County (26.2 percent) served during the Vietnam Era, with no service during the Korean War or World War II. The second largest share (14.4 percent) served during the first Gulf War (August 1990 to August 2001) with no Vietnam Era service. Third are Korean War veterans, with no Vietnam Era or World War II service (13.2 percent).

There are an estimated 2,858 veterans residing in Cochise County (14.9 percent of all veterans) who served in the armed forces following the terrorist attacks of September 11, 2001.

Approximately 1 in 4 (24.7 percent) of all veterans in Cochise County have a service-connected disability.

Veterans residing in Cochise County tend to be more educated and affluent than their nonveteran counterparts. As of the 2009 ACS, only 8.1 percent of veterans aged 25 years and older had less than a high school diploma, compared to 20.3 percent of nonveterans. This is likely due to educational entrance requirements implemented by the military in recent decades. Veterans also have greater levels of higher educational attainment, with 27.3 percent having earned a bachelor's degree or higher, compared to 20.7 percent of nonveterans.

The median income of veterans in Cochise County in 2009 was \$36,788, which was 158 percent of the countywide median income of \$23,393 (veterans and nonveterans combined). The median income of nonveterans in 2009 was \$19,964—just over half the median income of veterans.

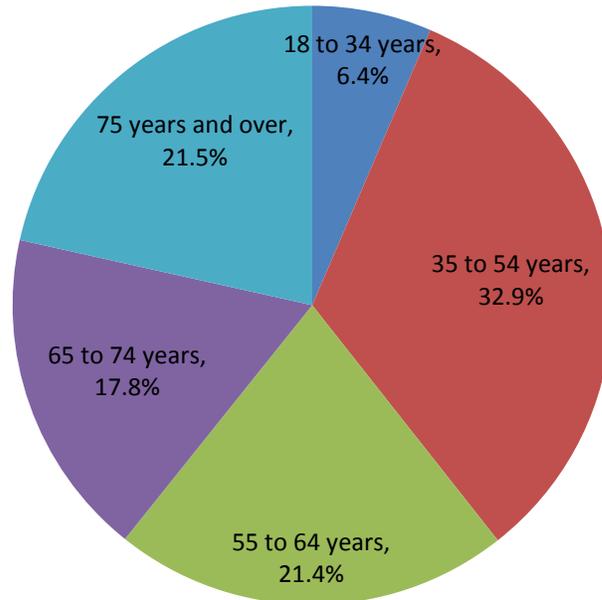
Veterans in Cochise County are less likely than their nonveteran counterparts to live in poverty. In 2009, 7.8 percent of veterans countywide lived below the poverty level, compared to 16.5 percent of nonveterans. Disabled veterans, however, accounted for one-half of all veterans living in poverty although they account for only one-quarter of the veteran population. Put another way, disabled veterans residing in Cochise County are twice as likely as their nondisabled veteran counterparts to live in poverty.

Veterans in Cochise County have a higher rate of labor force participation and lower levels of unemployment. In 2009, according to the ACS, the unemployment rate for veterans in Cochise County was 2.3 percent, compared to 9.5 percent for nonveterans. Labor force participation was 76.3 percent for veterans, compared to 67.2 percent for nonveterans.

Table 1 shows an estimate of the number of veterans residing in Cochise County by age and sex. Figure 1 shows an estimate of veterans residing in Cochise County by age. Table 2 shows Cochise County veterans by period of service. Table 3 shows Cochise County veterans by disability status. Figure 2 shows Cochise County disabled veterans by rating.

<b>Table 1: Estimated Veterans in Cochise County by Age/Sex, 2010</b>	
<b>Total Veterans</b>	19,228
<b>18 to 34 years</b>	1,239
<i>Male</i>	984
<i>Female</i>	255
<b>35 to 54 years</b>	6,332
<i>Male</i>	5,228
<i>Female</i>	1,104
<b>55 to 64 years</b>	4,109
<i>Male</i>	3,702
<i>Female</i>	407
<b>65 to 74 years</b>	3,414
<i>Male</i>	3,292
<i>Female</i>	122
<b>75 years and over</b>	4,135
<i>Male</i>	3,916
<i>Female</i>	218

Source: U.S. Census Bureau and Cochise College Center for Economic Research

**Figure 1: Cochise County Veterans by Age, 2010**

Source: U.S. Census Bureau and Cochise College Center for Economic Research

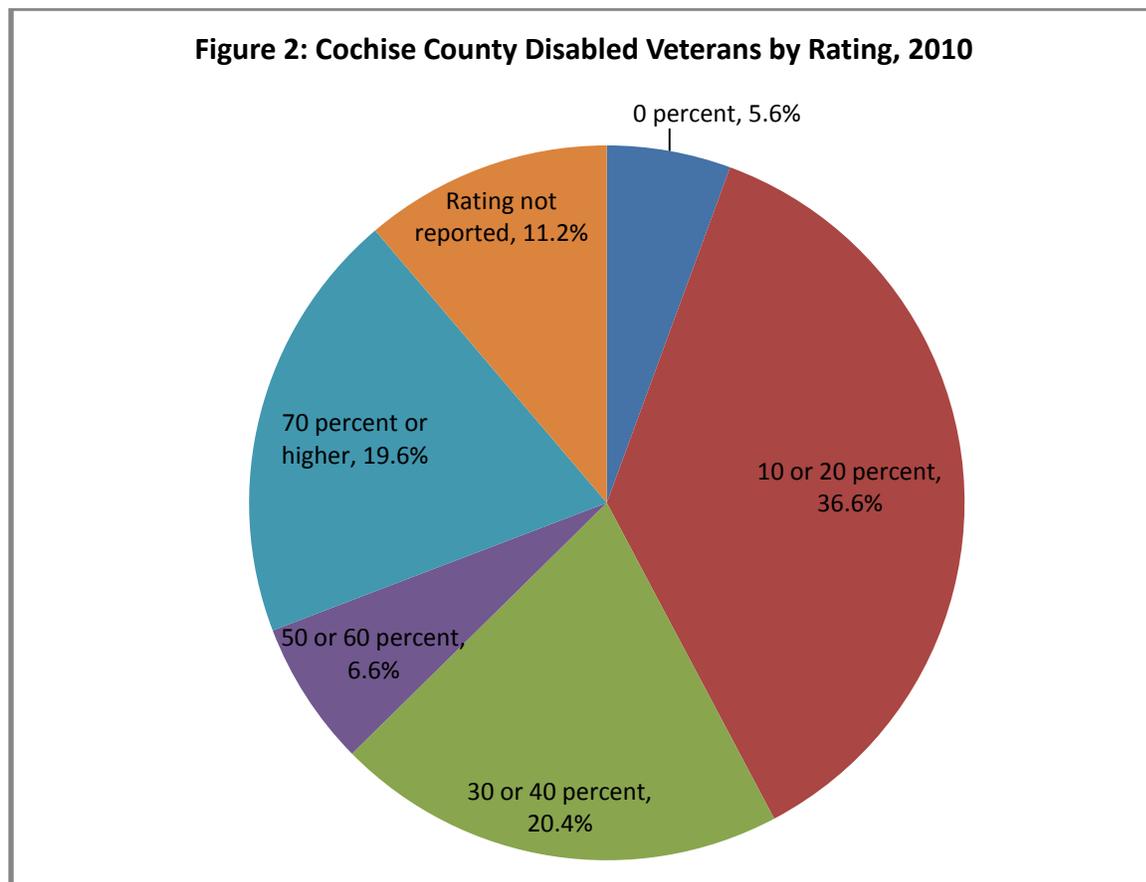
**Table 2: Cochise County Veterans by Period of Service, 2010**

<b>Period of Service</b>	<b>Number of Veterans</b>	<b>% of Total Veterans</b>
Gulf War (9/2001 or later), no Gulf War (8/1990 to 8/2001), no Vietnam Era	999	5.2%
Gulf War (9/2001 or later) and Gulf War (8/1990 to 8/2001), no Vietnam Era	1,859	9.7%
Gulf War (9/2001 or later), and Gulf War (8/1990 to 8/2001), and Vietnam Era	0	0.0%
Gulf War (8/1990 to 8/2001), no Vietnam Era	2,761	14.4%
Gulf War (8/1990 to 8/2001) and Vietnam Era	1,130	5.9%
Vietnam Era, no Korean War, no World War II	5,042	26.2%
Vietnam Era and Korean War, no World War II	66	0.3%
Vietnam Era and Korean War and World War II	80	0.4%
Korean War, no Vietnam Era, no World War II	2,544	13.2%
Korean War and World War II, no Vietnam Era	198	1.0%
World War II, no Korean War, no Vietnam Era	1,683	8.8%
Between Gulf War and Vietnam Era only	1,818	9.5%
Between Vietnam Era and Korean War only	941	4.9%
Between Korean War and World War II only	108	0.6%
Pre-World War II only	0	0.0%

Source: U.S. Census Bureau and Cochise College Center for Economic Research

<b>Table 3: Cochise County Veterans by Disability Status, 2010</b>	
Has no service-connected disability rating	14,471
Has a service-connected disability rating	4,757
0 percent	267
10 or 20 percent	1,743
30 or 40 percent	969
50 or 60 percent	313
70 percent or higher	932
Rating not reported	533

Source: U.S. Census Bureau and Cochise College Center for Economic Research



Source: U.S. Census Bureau and Cochise College Center for Economic Research

## APPENDIX A—SURVEY INSTRUMENT



Please help us identify the unmet needs of today's veterans by completing this short survey. Your input will help guide grant-making from the Cochise Community Foundation and help us communicate the real needs to potential donors. Time required to complete this survey is approximately 20 minutes.

**\*Name of organization**

**\*Contact**

*(Name of person completing survey)*

**\*Contact Phone Number**

**\*Contact Email Address**

**\*Organizational Mission**

*(Hint: You may copy and paste from website, document, etc.)*

**Which clients does your organization serve?**

*(Check all that apply)*

- Active Duty Military
- Civilian Veterans of the Military
- Family Members of Active Duty Military
- Family Members of Civilian Veterans of the Military
- Other (Specify):

How many veterans does your organization serve in a year?

Is the number of veterans reported in the previous question unduplicated or duplicated?

*(Unduplicated = each veteran is counted only once / Duplicated = each veteran may be counted more than once; count is based on the number of appointments, visits, etc.)*

Approximately how many times each year does each veteran served by your organization access your services? (e.g., approximately how many appointments, meetings, consultations, trips, etc. does each veteran, on average, receive each year?)

What services does your organization provide to veterans and/or their families?

*(Check all that apply)*

- Behavioral Health
- Physical Health
- Rehabilitation
- Transportation
- Education/Training/Workforce Development
- Other (Specify):

\*In your view, what are the most significant unmet needs of veterans and/or their families in Cochise County?

\*In your view, what are the main obstacles faced by veterans in accessing needed services in Cochise County?

Please rank each of the following funding sources based on their importance/share of total funding for your organization. Use each ranking number only once.

***\*Federal Government (incl. federal grants and federal insurance programs such as TRICARE, CHAMPVA, MEDICARE, etc.)***

- 1
- 2
- 3
- 4
- 5
- N/A

***\*State Government (incl. state grants and state insurance programs such as AHCCCS)***

- 1
- 2
- 3
- 4
- 5
- N/A

***\*Private Insurance***

- 1
- 2
- 3
- 4
- 5
- N/A

**\*Private Donations**

- 1
- 2
- 3
- 4
- 5
- N/A

**Other**

- 1
- 2
- 3
- 4
- 5
- N/A

Once you've completed the survey, please click the "Finish" button below.

Finish



Thank you for taking the survey.

## APPENDIX B—SURVEY RECIPIENTS

American Legion	Fort Huachuca Spouses Club
American Red Cross	Good Neighbor Alliance
AMVETS	House of Hope
Arizona Department of Economic Security/Workforce Development	Housing Authority for Cochise County
Army Substance Abuse Program	Huachuca City Senior Center
AZ Health Care for Children & Families/AHCCCS	Northern Cochise Community Hospital
Benson Food Bank	Office of U.S. Congresswoman Gabrielle Giffords
Benson Hospital	PTSD Support Group (Fort Huachuca)
Bisbee Coalition for Homeless	Salvation Army
Blake Foundation/Easter Seals	SE AZ Food Bank
Boots for our Troops Foundation	Sierra Vista Police Department
Canter	Sierra Vista Regional Health Center
Catholic Community Services	Southeast Arizona Medical Center
Child & Family Resources	Southern Arizona Veterans Memorial Cemetery
Chiricahua Community Health Center	St Stephen's Episcopal Church
City of Sierra Vista Commission on Disability Issues	St Vincent de Paul
Cochise Ability	Sierra Vista Domestic Crisis Shelter
Cochise College Financial Aid & Veteran Services	Tombstone Food Bank
Cochise County Superior Court	United Way
Cochise County Health Department	Verhelst Recovery House
Copper Queen Community Hospital	Veteran Peer Support Group/NAMI
Disabled American Veterans	Veterans Administration, Sierra Vista
Disabled American Vets Fry Chapter 14	Community Based Outpatient Clinic
Douglas Food Bank	VFW Post 10342
	VICaP